



Refund policy

Riders entered into 2020 who have had their entry transferred to 2021

- These riders will pay in R4500 (four and a half thousand Rand) to have their entry transferred to 2021. If these riders cannot ride for whatever reason they will not be entitled to a full refund.
- If joberg2c 2021 cannot happen due to Covid 19 restrictions we will carry these riders entries over to 2022 without further payment.
- 2020 entries that are fully paid up including the R4500 are fully transferable and sellable. This is a possible way to get your entry amount back by finding a buyer.

New entrants for 2021

If joberg2c makes the decision to cancel or postpone the 2021 based on Covid 19 restrictions before the 31 January, we will offer all new 2021 riders a full refund or carry over to 2022. If subsequent to 31 January 2021, the organisers are compelled to cancel or postpone the event due to any reason whatsoever beyond our control, including inter alia a change after the 31st January 2021 of government laws / regulations applicable to the hosting of the event, we will carry your entry over to 2022 with no extra charge. In this scenario and due to the costs incurred by the organisers relative to the planning and hosting of the event, you will not be entitled to a full refund. Our refund will be determined by costs incurred.

Standard refund policy for medical reasons

For 2021 riders, the following refund policy will apply should the event proceed as normal.

- 75% refund on paid entries until 31 December 2020
- 50% refund on paid entries until 28 February 2021
- 0% refund on paid entries after 28 February 2021

I have read and accept the joberg2c refund policy as it applies to 2020 riders who will now be riding 2021, and new riders who will be riding 2021.

- I understand with the with the refund policy in mind that is in my best interest to take out **personal event insurance** if I must withdraw due to illness or injury.
- I understand that the **entry is fully transferable** and that should I want to sell the entry to an interested buyer I will be able to do so at any stage before the event.
- I understand all implications of cancellation due to Covid-19.

Disclaimer

The following rules are to ensure that we have a world-class event for all entrants, whether racing or riding.

Cancellation due to Force Majeure and/or Severe Weather

If joberg2c is forced to cancel a stage (or stages) due to Covid-19 or any other pandemic, severe weather conditions or fires that puts riders' safety at risk, the riders will not have any claim against the organisers or any of their sponsors of whatsoever nature in these circumstances.

joberg2c reserves the right to change the route for inter alia, safety and security reasons without notice. If joberg2c is cancelled in total as a last resort due to events beyond our control (force majeure) – relating to, inter alia, pandemics, Covid-19, political turmoil, natural disasters, strikes, protest action or any other major disturbance beyond our control, riders will have no claim

whatsoever including but not limited to a refund against the organisers or any of their sponsors. This will include entry fees and or flights and other expenses.

joberg2c will do everything in our power to reroute and to run the event in a safe and secure manner should any event of force majeure arise.

joberg2c house rules

- I have read and fully understand the **joberg2c refund policy**. I agree to the joberg2c refund policy. (see special rule above for 2020 entrants moving to 2021)
- I understand that after the stipulated "**no more refunds**" date there will be no refunds for whatever reason much like all the hotels and tourist companies all the world. This refund policy is put in place due to irreversible costs incurred by the event and is not designed to take advantage of any rider unable to ride. We cannot run the event successfully if we do not have this refund policy in place.
- We highly recommend all competitors take out **personal event insurance** to cover themselves in case of being unable to compete due to illness or injury.
- joberg2c is a gruelling but uplifting mountain bike stage ride over 900km's and requires **mountain biking skill and proper fitness** to enjoy the experience.
- **It is not a tour**. I will be **fit** enough and **skilled** enough to complete the journey.
- I understand that the nature of this event requires an element of character which means I **may have to carry my own bag to my tent** where help is not provided.
- **I will carry my own chain lube and own basic spares**, be reasonably proficient mechanically to change tyres, plug tubeless holes, fix broken chains, unpack and pack my bike out and into my box or bike bag.
- I will **run tubeless tyres and slime** for my own enjoyment as I am aware there are thorns on the route.
- If I breakdown or quit between water points, **I will not expect a lift**. I will make my way to the next Water Point where I will wait for a lift. I will make donation to the farmer who lifts me to the finish.
- **I will not bring any private masseurs or mechanics to the event** - even to 'drive' my camper van. These should be booked with the official massage team and official mechanics.
- If I am planning on bringing a camper van or sleeping in my own suitable vehicle, then I will buy a **Camper Van package** prior to the event. Camper vans will be allocated a designated parking area at the overnight stops, you have to be totally **self-sufficient** as no electricity will be provided.
- The event has a **fully equipped emergency medical support team**, however I will bring my own basic medicines. I understand the joberg2c medical team will **not supply basic pharmaceutical items like head-ache tablets or other basics**.
- I must have **suitable medical insurance** to cover all emergencies for the duration of the event.
- I will always carry my **credit card and travel insurance/medical aid documents** with me for emergency hospital procedures.
- I understand that **farmers are opening their lands** to us and that they are doing this as a **privilege not a right**.
- I understand that **if I insult any farmer, crew, marshal or any other rider** I will be asked to **leave the event** immediately.
- I understand that if I drop a gel packet or any other **litter I will face immediate disqualification** from the event.
- I agree to the reasonable **daily cut-off times** and should I not make the very reasonable cut-offs more than twice I will agree to withdraw from the event and return at another time when I am fitter.
- I understand that joberg2c is a **GPS navigation** event, which means I will need a GPS device capable of tracking routes, and that there will be **no traditional marking**.
- I understand that the race is very **physically demanding**, and that I am responsible for my **own safety and wellbeing** in terms of health and ability.

As you know we are more of a tough enjoyable ride than a race but for some we are proper race.

joberg2c riding specific rules

- **joberg2c is not a tour**
joberg2c is a tough rewarding ride over 900km of South Africa. **It is not a tour** – unless you are extremely sick or injured you will need to ride all 9 days – you cannot skip a day as we do not cater for this. Some riders make their own plan and we do not penalise you but you need to know that we cannot transport riders and bikes between stages.
- **It is a GPS navigation event – no marking**
GPS navigation event – joberg2c is a GPS navigation event which means it is **compulsory to have a GPS unit** capable of following tracks – this is our special non-negotiable rule. See our website for clear explanation. There is no marking.
- **Global Unwritten Rules of single track**
joberg2c has some awesome sections of single track along the way. The “**ride of way**” principal applies to **single track** and any challenging sections.
- **Ride of Way**
This is a very simple concept that should apply to all fair mountain bikers all over the planet: if you are walking on a section because it is too technical or you are too tired you must give way to those riding.
- If you are behind someone pushing simply **ask for ride of way**.
- When attempting a **technical climb give riders space** (at least two bike lengths) in front of you in case they stumble.
- **Give Way**
if there is a faster rider behind you try to find a safe place to let him or her pass you. If you are man and she is a woman try not to put your pump in her spokes because she is quicker than you.
- If you are behind a slower rider **ask nicely to let you pass** but don't make them panic and fall. We are all here for a good time. **Keep it nice and chilled** and nobody will get hurt. Not even egos. Mountain
- Bike events are conducted in the spirit of self-contained, self-reliant back-country cycling.

E-Bikes

- E-Bikes will be **allowed with written permission** from the organisers, if riders motivate why they need to ride an E bike
- These E-bike riders must be **mountain bikers**
- They will **not be timed** and will **not** be considered **official finishers**
- They will **not be allowed** to start higher than **C batch** or **finish higher than C batch** (position 300) to ensure they do not interfere with racing
- E-Bikers who ride in a **racing group** who are racing for podiums **will be disqualified**.
- They will **not** be sanctioned by **CSA (Cycling South Africa)**
- E-Bike riders will be required to sign a **separate indemnity form**.
- **Supporters are not permitted on our route** and therefore E-Bikers are required to **carry** their own **spare batteries**.

- E-Bike riders need to be **self-sufficient** for the duration of the event and **manage the charging** of their E-Bike batteries.
- **No Gravel / Cyclo Cross bikes** will not be allowed, under UCI regulations, to participate.

Official CSA/UCI Race Rules apply for proper racing riders along with certain joberg2c specific rules for riders.

These are official CSA/UCI rules and including racing rules

For those who are serious racers these rules also provide the parameters in which riders must race to avoid penalties and punch ups.

Official racing categories will be announced on our website and based on numbers in category.

1. Riders

- Minimum age of participation **19 years on 31 Dec 2021.**
- Riders must be in **good health and well trained** and must be competent mountain bikers with experience.

2. Medical

- During the race, joberg2c **Medical Officer reserves the right to withdraw a rider** who is not deemed physically capable of continuing.

3. Bicycles

- Only mountain bikes in **good working order** will be allowed to start the race.
- No more than **one bike per rider** is allowed for those racing for prize money. These riders must start and finish the event on the same bike.
- Bikes must be marked with **official joberg2c number board**, And all riders must wear the name board somewhere prominent. It is each rider's responsibility to ensure that their bike is appropriately marked. Riders whose bikes are not marked will not be allowed to start the race.

Bikes must be race-ready at the start of each stage, and during the race. Race ready will mean the following:

- The bike is **correctly marked**
- The front **number board is securely fitted** and visible from the front.
- The bike is in **safe working order.**
- **Maintenance** of bicycles during the race is the **responsibility of each rider.**
- Other basic **bike repair services** will be provided at stage finishes.
- In all cases of maintenance and repair, riders racing in categories are required to complete the full distance of the stage with their bikes and within the time allowed.

4. Helmets and Clothing

- A rider **not wearing a helmet** at any stage of the race will be **disqualified.**
- All helmets must comply with **international 'ANSI' standards.**
- **Appropriate riding attire**, including a shirt, must be worn at all times.
- **Eye protection** is strongly recommended.
- It is recommended that **fully enclosed footwear** be worn.

5. Separation Time Penalties (STP's)

- Riders must ride with his/her team partner at all times in team category.
- Riders who are **separated by more than 2 minutes** from their team partner at any point in the stage will receive a **Separation Time Penalty (STP)** of 1 hour.
- Team rider separation will be measured at the **Start, Finish and Check Points**, but can also be enforced at any point in the stage.
- **More than 1 STP** per day can be enforced.

- **3 STP's will result in the disqualification** of the team naturally they can continue as chilled happy riders but the racing side will be over.
- STP's will be applied to both **stage results and to overall results.**

6. Rider Identification

- Both riders in a team **must display their entire race numbers** at all times.
- Bike numbers must be firmly fixed on the **front of the bike, and must not be obscured** by cables or any other item.
- Race numbers must not be **modified or mutilated** in any way, including cutting, adding stickers, removing existing stickers or trimming.
- Race leaders and Stage Winners are obliged to wear the **leader jerseys/boards.**
- A rider's **sponsor badge/logo** fixed on any leader jersey must not cover or obscure the existing Joberg2c branding and sponsors logos.

7. Obligatory Equipment

These items must be considered the bare minimum, and it is strongly recommended that riders ensure that they are fully prepared to deal with emergencies they may encounter.

The following items must, however, be carried by the team during the race:

- **First Aid Kit** – consisting of a minimum of: Foil survival blanket, First Aid Dressings x 3 (Sizes 2, 3 and 4 recommended), Adhesive first aid plasters x 5.
Sun-block with a minimum SPF factor of 15.
- Any riders on specific **personal medications** are responsible for supplying and carrying such medication.
- At least **3 litres liquid** capacity per rider.
- **Multi-tool** or bike repair tools.
- **Mobile telephone** (South Africa uses Dual Band GSM 900/1800 - this is the same as in Europe. We do not specifically provide an area in the Race Village for you to charge your phone. Please keep your phone off to conserve battery life.)
- All riders must carry **proof of medical insurance** and a credit card at all times
- Each rider must ride with **GPS navigation device.** The joberg2c route is not marked

8. Start

- Starting times will be **confirmed at race briefing.**
- **Differential start zones** will be allocated according to overall ranking in the race.
- The top 3 teams in each category will have the option to start from the first row, if present at the start line on time.
- The seeded starting zones will **close strictly 15 minutes** before the stage start.
Any riders and/or teams who are not in their start zones **15 minutes before the start** will be required to start in the **last start zone.**

9. Route and Stages

- Riders must **complete the full designated route** and distance of all stages.
- Only riders who complete all **9 stages** will be considered **Joberg2c finishers.**

10. Individual and Team Times

- All teams / rider **times will be advertised.**
- The team time is determined by the time at which the **second team member passes the stage finish line.**
- Timing will start with the **start gun** each morning.
- The start line will **remain open for 15 minutes after** the start gun.
- Riders who **start later** will not appear in the stage results and will **not qualify as a race finisher.**
- Any rider who cannot make the start deadline must report to the Chief Commissaire before 07h00 to request approval for a late start.
- The **finish cut-off time will not be adjusted** for riders who are permitted a late start.

11. Finish

- The **finish line closes at 17h00 daily**, except for the last stage which closes at 15h00.
- Riders not making the **cut-offs at the last water point** of each day and the finish will receive one warning for first time and will then need to **leave the event after second time**
- Stage winners and overall category leaders must be present at the **daily Awards Ceremony at 2pm**, including the final Ceremony. Absence will result in a severe thrashing.

12. Traffic Regulations

- Joberg2c will **not have exclusive use of any public roads** during the race.
- All regular **traffic regulations must be observed** at all times during the race. (In South Africa we drive/ride on the **LEFT HAND SIDE** of the road!).

13. Checkpoints

- In each stage, there will be **mandatory checkpoints**, where STP's will be enforced.
- Teams, which do not pass the checkpoints, will be **disqualified**.
- The **exact location** of the checkpoints **will not be published**, and hidden checkpoints are not excluded.
- The exact locations of **watering and feed stations will be published**.

14. Registration and Briefing – Thursday 22th April 2021

- Race Registration will be open from **10am to 9pm**
- A **complete Race Briefing** will take place at clearly stated time each evening.

15. Nutrition and Hydration

Joberg2c will pass through very dry and very hot areas of South Africa:

- Riders retain the ultimate responsibility to **carry enough water and nutrition** with them.
- Joberg2c Race Organisation will **provide water and fruit at Feed Stations** on the route.

16. Seconding and Support

- Competitors may receive **assistance from a fellow competitor**. (see 16.4 below).
Outside seconding, assistance or feeding is permitted in designated areas only.
- Outside assistance includes assisting with **bike maintenance, water and nutrition support** and physically assisting riders. (This implies that team members may receive physical assistance from their team partner like towing up a hill.)
- **Bike repairs** may be performed on the route but **without obstructing other riders**.
- **Neutral feeding, watering and medical assistance will be supplied** by the Race Organisation at the feed stations.
- Riders are **not allowed to draft** behind other riders who are not participating in joberg2c, but may draft their own team partner or other riders taking part in joberg2c.
- **No other form of drafting is permitted** whatsoever including, but not limited to, private vehicles, motor cycles and trucks.
- Specific **escort or seconding vehicles** not provided by joberg2c Race Organisers are **not permitted** to follow the race route. However, **supporters** may drive their own vehicles along public roads to reach vantage points **to vocally support riders**. Some sections of the course will be **closed to all non-event traffic – including some public roads**. Their closure must be respected by all.

17. Withdrawals and the Formation of New Teams

- Teams that **cannot continue** the race, for whatever reason, must immediately **inform the Race Office**. This can be done at the Race Start, the Finish, at Checkpoints.
- In the event of a **search and rescue operation being initiated** for a rider or team which has withdrawn, but has **not informed** the Race Office, the **cost of the search and rescue operation will be transferred to the rider** or team.
- Rider losing a team mate can ride in **special solo section**

18. Ethical and Environmental

- **Littering or unnecessary damage** to the environment will be **NOT tolerated** and could lead to instant disqualification

19. Protests

- Any **protests must be submitted in writing**, to the Chief Commissaire after the rider has crossed the finish line, within the allocated time period.
- Race Protests must be **submitted within 15 minutes** of the rider crossing the finish line.

20. Doping

- Joberg2c **reserves** the right to take **doping tests on all riders**.
- **Positive results** will lead to **disqualification** from joberg2c, and those results will be forwarded to the national cycling federations
- **From 1 Jan 2016 riders caught for doping and convicted will face a lifetime ban from joberg2c with no exceptions**- riders who were banned before this date will be able to ride as we cannot undo the hazy past but we can try be part of a clean future. He or she will no longer able to race the event. He or she will not be allowed to podium or ride up front among the racers. This rule will enable those with a history to ride for the love of riding only and it will ensure the event avoids any negative publicity.

21. Disqualification and Penalties.

- Teams may be disqualified at the **discretion of Chief Commissaire / Race Office** for any one or more of the following reasons including, but not limited to:
- Riding at any point on any stage **without a helmet**
- Excessive **littering**.
- Disrespect or **damage to the environment**.
- **Bad sportsmanship**.
- **Abuse** of Race Officials.
- Traffic Rule **violations**.
- **Breaking of joberg2c Race Rules** as described above.
- **Rule infringements and Penalties** are provided in the Table at 24 below, but are not limited to that Table (see 23 below).
- **Time penalties** will be applied to Stage results, as well as to Overall Race results or General Classification.

22. Basic Mountain Bike Racing Rules and Etiquette

- Riders must **complete the entire distance of the race**, and the responsibility for following the official route lies with the rider.
- Riders, who **exit the route** of the course for any reason, must return to the course at the exact **same point from which they exited**.
- A rider is **not permitted to take any shortcuts or to omit a circuit**, or take other advantage of a similar nature against opponents.
- Any **walking, running or riding by a rider**, which is carried out without the intention of directly re-joining the course, or other activity **in breach of the regulations**, which takes place outside of the marked course area, can result in **disqualification**.
- A rider **cannot receive any technical assistance** along the course from anybody, other than from their own joberg2c team partner or another official joberg2c rider.
- Riders must **act in a polite manner** at all times, and permit any faster rider to overtake without obstructing.
- Riders must **respect the countryside** and ride only on the official route. Riders must avoid polluting the area, and not leave any waste or litter.
- **No glass containers** of any kind are permitted on or near the course.
- Riders must **not use offensive or abusive language** during the race, act in an unsporting manner, be disrespectful to the officials, or ignore the race regulations.

23. Discretion of the Chief Commissaire

- Where any additional **rule interpretation** is required, or where specific provision for any incident has not been made in these rules, the **decision of the Chief Commissaire** will be final.

NB: Gravel / Cyclo Cross bikes will not be allowed, under UCI regulations, to participate.

The following rules apply to all entrants. The rules of joberg2c and the CSA rules that govern joberg2c

I have read and agree to all the official Cycling South Africa and joberg2c specific rules below.